



 **Yugendar:** Hi, my name is Yugendar. How may I help you?

 **Miloslav Jura:** Hi, i have problem with boot, when i bought rtx 2070 and first time try boot, it didnt happend. On motherboard was white led(which means gpu is broken or isnt detected). I find out that when i unplugged displayport and plugged HDMI, i can boot. Problem is, that i need DP because of Gsync. After 3 days testing i find out that when i disable CSM i can boot with DP, but one from 10 boot i get messege (There is no GOP support detected in this card "Windows 8.1/10 feature" settings in BIOS will be changed to Disabled) and my settings with csm is again enable and problem is back. What i should do ? :D

 **Yugendar:** May I know what is the operating system installed, Motherboard make and model and how many display do you use?

 **Miloslav Jura:** Windows 10 UEFI, ASUS ROG STRIX B450-F GAMING RTX 2070 armor I use 3 display, 2 DP and one hdmi but i try unplugged all display a test it only 1 monitor and it happens too. My Gsync monitor is AOC AG271QG

 **Miloslav Jura:** *tried

 **Miloslav Jura:** i tried too other MB MSI b450 tomahawk, still same problem

 **Yugendar:** Thank you. May I know from where was the card purchased and when was the card purchased?

 **Miloslav Jura:** Card was purchased from <https://www.czc.cz> date is 19. 10. 2018

 **Yugendar:** Thank you. Usually all our cards do support UEFI, CSM with the issue that you are referring to seems to be an issue with the card or its BIOS being corrupted.

 **Miloslav Jura:** what i should do ? rma card or try to update vBios in the card ?

 **Yugendar:** Updating the v-BIOS is one option to check if that helps provided the V-Bios for the card is old and there is a new one available. If the V-BIOS is already updated then the only option is to get the card replaced

 **Miloslav Jura:** I never do that, is it hard ? Where i should download the V-bios.

 **Yugendar:** V-BIOS is only available through the card Manufacturers and not available via online portals and forums

 **Miloslav Jura:** ok so i will try it, thanks for help :)

 **Yugendar:** You're welcome and have a good one :-)

 **You** have disconnected.